

# इंडियन रेलवे फाईनेन्स कॉरपोरेशन लिमिटेड

(भारत सरकार का उपक्रम) (सी आई एन: L65910DL1986GOI026363)

पंजीकृत कार्यालय : रूम नं. 1316 & 1349, तीसरी मंजिल, दि अशोक, डिप्लोमैटिक एन्कलेव 50-बी, चाणक्यपुरी, नई दिल्ली-110021

दरभाष : 011-24100385

## INDIAN RAILWAY FINANCE CORPORATION LTD.

(A Government of India Enterprise) (CIN: L65910DL1986GOI026363)

Regd. Office: Room Nos. 1316 - 1349, 3rd Floor, The Ashok, Diplomatic Enclave: - 50-B, Chanakyapuri, New Delhi-110021

Phone: 011-24100385, E-mail: info@irfc.nic.in, Website: www.irfc.nic.in

No: IRFC/SE/2022-23/38

17th October, 2022

National Stock Exchange of India Limited

Listing department, Exchange Plaza, Bandra- Kurla Complex, Bandra (E)

Mumbai- 400 051

BSE Limited

Listing Dept / Dept of Corporate Services, PJ Towers, Dalal Street,

Mumbai -400 001

Scrip Symbol: IRFC

Scrip Code: 543257

<u>Sub</u>: <u>Statement of Investor Complaints (Equity & Debt) under Regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015</u>

Sir/ Madam,

Pursuant to Regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, please find enclosed the Statement of Investor Complaints (Equity & Debt) for the quarter ended 30<sup>th</sup> September, 2022.

This is submitted for your information and record.

Thanking You,
For Indian Railway Finance Corporation Limited

(Vijay Babulal Shirode) Company Secretary & Compliance Officer

Encl: As Above



BTL/IRFC/IG Rep/Sep-2022

04/10/2022

#### INDIAN RAILWAY FINANCE CORPORATION LIMITED

Room No- 1316-1349, 3<sup>rd</sup> Floor Hotel The Ashok, Diplomatic Enclave, 50-B Chanakypuri, New Delhi-110021

Dear Sir,

#### Sub: Investors Grievances Report

Please find listed below details of the shareholders complaints / received and redressed at our end during the period from 01.07.2022 to 30.09.2022.

Shareholders Complaints	No. of complaints
Total Shareholders complaints pending at the beginning	NIL
Total Shareholders complaints/Request received through correspondence	83
Total complaints received from the SEBI/BSE/NSE during the period	03
Total complaints/request resolved / replied during the period	86
Total Shareholders complaints pending at the end.	NIL

Average time taken to resolve/reply the complaint is 7 days.

This is for your information

Thanking

Yours faithfully,

For BEETAL Financial & Computer Services Pvt Limited

(S P Gupta)
Vice President

BEETAL FINANCIAL & COMPUTER SERVICES PRIVATE LIMITED (SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262)

CIN: U67120DL1993PTC052486

Regd & Admn. Office: BEETAL HOUSE, 3<sup>rd</sup> Floor, 99 Madangir

Behind Local Shopping Centre, Near Dada Harsukhdas Mandir,New Delhi-110062 Phone: 011-29961281,29961282, Fax: 011-29961284 Email: beetalrta@gmail.com

Web Site: www.beetalfinancial.com



Indian Railway Finance Corporation Limited Room No. 1316-1349, 3rd Floor, Hotel The Ashok, Diplomatic Enclave, 50-B, Chankyapuri, New Delhi-110021

Dear Sir,

### Sub: Investors Grievances Report

Please find listed below details of the bondholder complaints / received and redressed at our end during the period from 01.07.2022 TO 30.09.2022

Bondholders Complaints	No. of complaints
Total bondholders complaints pending at the beginning	NIL
Total bondholders complaints received through correspondence	721
Total complaints received from the SEBI during the period	02
Total complaints resolved / replied during the period	723
Total bondholders complaints pending at the end	NIL

Average time taken to resolve the complaint is 7 days. This is for your information

Thanking you, Yours faithfully,

Yours faithfully,

for KFin Technologies Limited

K Brahmanandam

Dy Manager

KFin Technologies Limited

(Formerly known as KFin Technologies Private Limited)

Registered & Corporate Office:

Selenium, Tower B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally Hyderabad Rangareddi, Telangana – 500032, India